



PRIVACY POLICY

Trustark Limited
August 2025, v.1



At Trustark Limited (“**Company**”, “**we**”, “**our**”), we are committed to safeguarding your personal data and maintaining your privacy. This Privacy Policy outlines how we collect, use, store, share, and protect your personal information when you interact with our Website (www.trustarkltd.com).

We are fully aligned with data protection laws, including the General Data Protection Regulation (“**GDPR**”).

A. What Information We Collect

We may collect personal information in the following ways:

- **Information You Provide:** When you fill out forms, contact us, or use our services, you may share details such as your name, email address, phone number, and other identifying information.
- **Information We Collect Automatically:** When you browse our website, we may automatically collect data including your IP address, browser type, device information, operating system, and browsing behavior. We use cookies and similar technologies to gather this data.

B. How We use Your Personal Information

We may use your personal information to:

- **Provide and Improve Services:** Enable you to access our services, respond to your requests, and enhance your user experience.
- **Communicate With You:** Send updates, service-related messages, and -where permitted- promotional content. You can opt out of marketing communications at any time.
- **Analyze and Personalize:** Use browsing and usage data to improve website performance and tailor content to your interests.
- **Meet Legal Obligations:** Fulfill legal and regulatory obligations, including responding to lawful data access requests.

C. Data Sharing

We do **not** sell or rent your personal information. However, we may share it with:

- **Service Providers:** Trusted third-party partners who help us operate our website and services. These providers are contractually bound to protect your personal data and may only use it for specified purposes.
- **Legal Disclosures:** Where legally required, or to protect our rights, property, or safety,



as well as the rights, property, and safety of others.

D. International Data Transfers

Your personal information may be processed or stored in countries outside of the European Union. In such cases, we ensure appropriate safeguards (e.g., Standard Contractual Clauses) are in place to protect your data in compliance with GDPR standards.

E. Data Retention

We retain personal information only as long as necessary to fulfill the purposes described in this Policy, or to meet legal, contractual, or regulatory requirements. When data is no longer needed, we securely delete or anonymize it.

F. Your Rights Under GDPR

As a data subject, you have the following rights:

- **Right to Access:** Request access to the personal data we hold about you.
- **Right to Rectification:** Request the correction of inaccurate or incomplete data.
- **Right to Erasure:** Request deletion of your personal information, where it is no longer needed.
- **Right to Restriction of Processing:** Request to limit processing in certain circumstances, such as when you dispute the accuracy of your information.
- **Right to Data Portability:** Receive your information in a structured, machine-readable format and transfer it to another provider.
- **Right to Object:** Object to processing in certain circumstances, such as when it is based on legitimate interests or direct marketing.
- **Right to Withdraw Consent:** Where we rely on consent, you may withdraw your consent at any time.

To exercise any of these rights, please contact us at dpo@trustark.com.

G. Data Security

We implement technical and organizational measures to protect your personal data from unauthorized access, disclosure, or misuse. While no system is fully secure, we continuously monitor and enhance our security practices.



H. Changes to this Policy

This Privacy Policy may be updated from time to time to reflect legal updates or changes in our practices. We will post the revised version on our website and update the effective date accordingly. We recommend reviewing this Privacy Policy regularly.

I. Get In Touch

If you have any questions or concerns about our Privacy Policy, or if you would like to exercise your rights or make a complaint, please contact [us at dpo@trustark.com](mailto:us_at_dpo@trustark.com).